

# XENON™ ULTRA

## 1962G

Cordless Bluetooth® Handheld Scanner

**Continuing the legacy of barcode technology, Honeywell's Xenon Ultra delivers enhanced scan performance and premium features for retailers.**

The Xenon Ultra 1962g incorporates Honeywell's next generation of scanning capability – allowing retailers to stay productive and keep customer service as their top priority.

Freedom of movement around POS terminals, conveyors, and customers is a continued challenge for today's retail associates. As more technology is packed into the streamlined modern-day POS station, free space is at a premium. The Xenon Ultra cordless scanner can help ensure that your associates' attention is kept on maximizing customer experience by eliminating wasted time managing cables and having more space for completing transactions.

One scanner can now accept multiple power sources. Available with a battery-free supercapacitor or standard lithium-ion battery, both power options are also available in contactless orientations.

The battery-free technology runs on supercapacitors instead of a battery and is capable of achieving a full charge in less than four minutes via the USB Port (under 60 seconds when using a powered USB port or external wall adapter). The Xenon Ultra 1962g-BF scanner typically provides at least 450 scans without recharging. This makes the scanner ideal for applications such as self-checkout or as a secondary scanner to a bioptic scanner.



*Enhanced scanning performance, even on damaged and poor-quality barcodes, regardless of presentation, reduces wasted seconds from every retail transaction.*

*All models come with disinfectant-ready housings. These models can be cleaned regularly with a wide variety of cleaning solutions without damaging your product. See Honeywell website for list of approved cleaners.*

## FEATURES AND BENEFITS



In addition to a green-dot aimer to visibly enhance targeting and improve scan accuracy, the newly engineered and innovative scan platform empowers operators.



The Xenon Ultra 1962 battery and battery-free are available in a premium contactless version, helping reduce the number of failed devices due to corrosion.



Supercapacitors hold their charge for hours when fully charged. So operators who forget to place their scanner in the charger prior to break may not impact operations upon return.



The Xenon Ultra 1962 scanner can accept a lithium-ion battery or a battery-free supercapacitor, allowing enterprises to have mixed device pools and flexibility in their fleets.



Two independently configurable recharge alerts remind the operator to place the scanner back into the base for charging, ensuring continuous operation.

# Xenon Ultra 1962g Technical Specifications

## MECHANICAL

### Dimensions (LxWxH):

#### Scanner:

108.2 mm x 70.4 mm x 160.2 mm  
(4.3 in x 2.8 in x 6.3 in)

#### Presentation Base:

82.9 mm x 90.4 mm x 121.6 mm  
(3.3 in x 3.6 in x 4.8 in)

#### Desktop/Wall Mount Base:

211.3 mm x 74.2 mm x 77.7 mm  
(8.3 in x 2.9 in x 3.0 in)

### Weight :

#### Lithium-ion Scanner:

247g/255 g (contactless)

#### Battery Free Scanner:

218g/227 g (contactless)

#### Presentation Base:

214g/ 220 g (contactless)

#### Desktop/Wall Mount Base:

223g/ 229 g (contactless)

#### Operating Power (Charging) Bases:

2.5W (500 mA at 5 V DC) Standard USB  
10W (2A at 5V DC) – when utilizing power adapter

**Non-Charging Power (Bases):** 0.75W (150 mA at 5V DC)

#### Host System Interfaces:

USB, Keyboard

Wedge, RS-232

## ENVIRONMENTAL

### Operating Temperature:

**Scanner:** 0°C to 50°C (32°F to 122°F)

### DECODE RANGES (DoF)

TYPICAL PERFORMANCE*	STANDARD RANGE (SR)	HIGH DENSITY (HD)
<b>NARROW WIDTH</b>		
3 mil Code 39	34 mm – 174 mm (1.34 in – 6.85 in)	18 mm – 174 mm (0.71 in – 6.84 in)
5 mil Code 39	23 mm – 311 mm (0.91 in – 12.24 in)	7 mm – 295 mm (0.29 in – 11.62 in)
10 mil Code 39	0 mm – 651 mm (0 in – 25.63 in)	0 mm – 548 mm (0 in – 21.57 in)
13 mil UPC	0 mm – 654 mm (0 in – 25.75 in)	0 mm – 502 mm (0 in – 19.77 in)
7.5 mil Code 128	6 mm – 367 mm (0.24 in – 14.45 in)	0 mm – 345 mm (0 in – 13.6 in)
15 mil Code 128	0 mm – 728 mm (0 in – 28.66 in)	0 mm – 563 mm (0 in – 22.17 in)
20 mil Code 39	4 mm – 1115 mm (0.16 in – 43.9 in)	4 mm – 814 mm (0.17 in – 32.07 in)
5 mil PDF417	45 mm – 176 mm (1.77 in – 6.93 in)	22 mm – 173 mm (0.86 in – 6.82 in)
6.7 mil PDF417	22 mm – 229 mm (0.87 in – 9.02 in)	8 mm – 237 mm (0.32 in – 9.32 in)
5 mil DM**	n/a	35 mm – 113 mm (1.39 in – 4.43 in)
7.5 mil DM**	34 mm – 188 mm (1.34 in – 7.4 in)	16 mm – 183 mm (0.62 in – 7.19 in)
10 mil DM**	12 mm – 273 mm (0.47 in – 10.75 in)	2 mm – 249 mm (0.76 in – 9.8 in)
10 mil QR	11 mm – 262 mm (0.43 in – 10.32 in)	1 mm – 230 mm (0.05 in – 9.07 in)
20 mil QR	in)	0 mm – 392 mm (0 in – 15.43 in)
20 mil QR	0 mm – 495 mm (0 in – 19.49 in)	

\* Performance may be impacted by barcode quality and environmental conditions.

\*\* Data Matrix (DM)

For more information  
sps.honeywell.com

Honeywell Safety and  
Productivity Solutions  
855Mint St  
Charlotte, NC 28202  
800-582-4263  
www.honeywell.com

**Bases: Charging:** 5°C to 35°C  
(41°F to 95°F)

**Non-Charging:** 0°C to 50°C  
(32°F to 122°F)

**Storage Temperature:** -40°C to 70°C  
(-40°F to 158°F)

**Humidity:** 0 % to 95 % relative humidity,  
non-condensing

**ESD (Scanners and Cradles):** ±8 kV  
indirect coupling plane, ±15 kV direct air

**Drop:** Engineered to withstand 50 drops at  
1.8 m (6 ft) to concrete across operating temp  
range

**Mil Spec Drop:** 8 ft

**Tumble:** 2,000 at 0.5m (1.6ft)

**Environmental Sealing (Scanner):** IP52

**Environmental Sealing (CCB):** IP41

**Light Levels:** 0 – 100,000 lux

## SCAN PERFORMANCE

**Image Sensor:** 1280x1080 pixel array

### Motion Tolerance:

SR/HD – 4 meters/second

**Print Contrast:** As low as 15%

**Roll, Pitch, Skew:** ±360°, ±65°, ±65°

**Decode Capabilities:** Reads standard 1D,  
PDF, 2D, Postal, Digimarc, DOT Code, and OCR  
symbolologies

Note: Decode capabilities dependent

**Imager Field of View:** on configuration

**Illumination:** White 2700K  
SR/HD – Horizontal: 42°; Vertical: 36°

**LED aimer light source:** 525 nm

**Image Quality:** 109 PPI on an  
A4 document

### Object Detection:

Configurable for 3 in or 6 in 1962 Cordless  
Scanner (refer to user's manual)

## WIRELESS

**Radio/Range:** 2.4GHz Bluetooth radio v4.2  
with Adaptive Frequency Hopping.  
Class 1: 100 m line of sight (default),  
programmable to Class 2: 10 m line of sight  
BLE available

## POWER OPTIONS

Specification the same for Xenon Ultra 1962  
Contact and Contactless models

**Battery:** (based on default settings) – data  
based on utilization of power adapter

**Capacity:** 3300 mAh Li-ion (min)

**Number of Scans (1scan/sec):** up to  
80,000 scans per charge

**Expected Duration of Operation:**  
22 hrs

**Expected Charge Time:** 4.5 hrs

### Battery-free Supercapacitor:

(based on default settings) – data  
based on utilization of power adapter

**Expected full charge time:**  
< 60 seconds

**Number of scans fully charged:** 450

**Charge Cycles:** 500,000

\* Supports USB BC1.2 charge ports, up to 2x  
faster charge rate

**User Indicators:** Good Decode LEDs, Rear  
View LEDs, Beeper (adjustable tone and  
volume), Charge Status LED Indicators,  
Battery LED indicator, Find my scanner  
button

**Disinfectant Ready Housing (DRH)** on all  
1962g models

## WARRANTY

### 1962 (cordless):

**Scanner:** 3 year factory warranty

**Supercapacitor:** 5 year factory warranty

**Lithium-ion Battery Pack:** 1 year

For a complete listing of all compliance approvals  
and certifications, please visit [www.honeywell.com/PSScompliance](http://www.honeywell.com/PSScompliance)

For a complete listing of all supported  
barcode symbologies, please visit  
[www.honeywell.com/PSS-symbolologies](http://www.honeywell.com/PSS-symbolologies)

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## 1960G

### Corded Handheld Scanner

Today's retailers consistently face increasing demands for a seamless and memorable customer service. In order to achieve the efficiency needed to create elevated customer experiences, retailers need a scanning solution that empowers associates to move through their workflows precisely and without impedance.

The Xenon Ultra for retail is a premium evolution of the widely known legacy Xenon and Xenon XP general purpose scanners, taking our industry-leading scan performance and reliability one step further.

The Xenon Ultra 1960g incorporates Honeywell's next generation of scanning capability – allowing retailers to stay productive and keep customer service as their top priority. With optional dual-camera extended range (XR) models, retailers can use the scanner for both up-close and extended, bottom-of-the-basket scanning.

Available in a cordless Bluetooth configuration which offers premium accessory upgrades such as interchangeable power sources, contactless charging and magnetic retention capabilities.



*Superior scanning performance, even on damaged and poor-quality barcodes, regardless of presentation, reduces wasted seconds from every retail transaction.*

## FEATURES AND BENEFITS



In addition to a green-dot aimer to visibly enhance targeting and improve scan accuracy, the newly engineered and innovative scan platform empowers operators.



The modern design exhibits an improved aesthetic, and the enhanced user experience and durability businesses depend on.



The flexible XR supports most scanning use cases in a single device without compromising range or speed, helping retailers get more done while managing fewer device types.



Utilize the cable from your existing deployment of the Xenon XP 1950g on your new deployment of Xenon Ultra 1960.



The Honeywell Scanner Management Utility (SMU) creates a holistic solution that helps automate how you deploy and update the scanners in your environment.

# Xenon Ultra 1960g Technical Specifications

## MECHANICAL

### Dimensions:

108.2 mm x 70.4 mm x 160.2 mm  
(4.3 in x 2.8 in x 6.3 in)

**Weight:** 147.2 g (5.2 oz)

**Input Voltage: 1960:** 4.4V DC to 5.5V DC

**Operating Power (Charging) Bases:**

2.5W (500 mA @ 5V DC)

**Host System Interfaces:** USB, Keyboard  
Wedge, RS-232

**User Indicators:** Good Decode LEDs,  
Rear View LEDs, Beeper (adjustable tone  
and volume) ENVIRONMENTAL

**Operating Temperature:** 0°C to 50°C  
(32°F to 122°F)

**Storage Temperature:** -40°C to 70°C  
(-40°F to 158°F)

**Humidity:** 0% to 95% relative humidity,  
non - condensing

**Tumble:** 2,000 at 0.5 m (1.6 ft)

**Mil Spec Drop:** 3.0 m (10 ft)

**Drop (Multiple):** 1.8 m (6 ft) to concrete  
across operating temp range

**ESD (Scanners and Cradles):** ±8 kV

indirect coupling plane, ±15kV direct air

**Environmental Sealing (Scanner):** IP52

**Light Levels:** 0 to 100,000 lux

## SCANPERFORMANCE

**Image Sensor:** 1280 x 1080 pixel array

**Motion Tolerance:**

SR/XR – 4 m/sec

HD – 4 m/sec

**Imager Field of View:**

SR/HD – Horizontal: 42°; Vertical: 36°

**Print Contrast:** As low as 15%

**Roll, Pitch, Skew:** ±360°, ±65°, ±65°

**Decode Capabilities:** Reads standard 1D,  
PDF, 2D, Postal Digimarc, DOT Code, and  
OCR symbologies

Note: Decode capabilities dependent  
on configuration

**Illumination:** White 2700K

**LED aimer light source:** 525 nm

**Image Quality:** 109 PPI on an A4 document

**Object Detection: Configurable**

3" default when placed in stand

6" with configuration change when placed  
in stand

**WARRANTY**

**1960 (Corded):** 5-year factory warranty

For a complete listing of all compliance  
approvals and certifications, please visit

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